

Glossary of Acronyms

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| BAO | Business Activity Owner |
| CAM | Credit Approval Memorandum |
| CASP | Citi-Approved Supplier Program |
| CLM | Commercial Lending Management |
| ESP | Exit Strategy Plan |
| FCP | Financial Capacity to Perform |
| FRA | Financial Risk Assessment |
| LTM | Last Twelve Months |
| MAT | Management Action Trigger |
| MCIA | Material Change Identification and Attestation |
| O&T | Operations and Technology |
| ORM | Operational Risk Management |
| TPCR | Third Party Credit Risk |
| TPCRG | Third Party Credit Risk Group |
| TPM | Third Party Management |
| TPO | Third Party Officer |
| TPPR | Third Party Performance Risk |
| TP-RAP | Third Party-Risk Assessment Process |